

“Clients Corner” – Terms & Conditions

PROMOTION GOALS

The promotions and competitions expressed within the “Client Corner” of the TM website are aimed exclusively at TM Property Owners and designed to encourage these clients to share their experiences, linked to their TM property, via the TM website WWW.TMREALESTATEGROUP.COM

On the dates indicated earlier and by such means as deemed appropriate at the time – usually via the private TM Clients Website – the aforementioned competition prize winner will be announced and the prize handed over at his or her TM property (at such time that the winner is in their property). If preferred, the prizes can also be collected from the TM HQ in Torrevieja, Spain.

Taking part: “Client Corner” Terms & Conditions:

1. – This promotion is open to all TM Property Owners living within Spain or the European Union. The owners of other TM products such as parking spaces, business units or store rooms etc are excluded from taking part.
2. – This promotion is NOT OPEN to TM employees, agents, collaborators or their relatives. Former employees of TM Real Estate Group, former agents and their relatives are also excluded from participate in these promotions.
3. – This promotion only applies to TM developments located in Spain, therefore excluding residents who have bought properties in TM developments outside of Spain such as The Fives Hotel & Private Residences in Mexico.
4. – At no time can the prize be exchanged for its cash value or equivalent item, although TM Real Estate Group reserves the right to access and accept a request by the prize winner to change for an equal or inferior prize.
5. – The delivery costs for sending the prize will be paid by TM Real Estate Group, providing that the delivery is at the TM property where the winner lives. If the winner would like the prize to be sent to a different address, these delivery costs will be paid by the winner. TM Real Estate Group will not accept responsibility for any damage which could occur to the prize during the delivery process.
6. – To take part in this promotion, it is essential that you accept these terms & conditions.

Procedure:

1. – The TM Home Owner needs to send an electronic copy of the photo, together with a few lines to explain and describe the image. Both the image and the text should reflect a moment spent in the TM development where the client has his or her property.
2. – The photo and text needs to be accompanied by at least the full name of the people featured, together with the name of the TM Development featured in the photo and/or text.
3. – The TM Home Owner has the option to either upload their entry directly using the TM Client Portal or, if they prefer, email the entry to clubtm@tmgrupoinmobiliario.com. After appropriate validation, your photo and message will be published in the “Client Corner” of the TM Website within three days of reception.

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4. – TM Real Estate Group will publish in full and as received the comments sent by the TM Home Owner with their photo, unless the text size exceeds the 10 line limit or if the contents are considered to be offensive to either the company, its clients, or any of its employees. In this case, TM Real Estate Group reserves the right to decide whether or not the sender can take part in the promotion.

5. – TM Real Estate Group will not publish any comments condoning religious, political or ideological beliefs. In the event of receiving such comments, the TM Home Owner will be automatically excluded from taking part in the promotion.

6. – TM Real Estate Group reserves the right to cancel the promotion if it detects any form of fraud or misuse which runs contrary to its interests or reputation, or the good faith and spirit which this promotion expresses.

Announcing the winner:

1. Each “Client Corner” competition will be announced via the private TM Client Portal, via the public TM website or by any other means deemed appropriate at the time, with the closing date and/or announcement date for the winner clearly stated.

2. – The winner will be selected at the offices of TM Real Estate Group, on the date stated and the winners name will be communicated via the media the company deems appropriate.

Data Protection:

1. – Only the winners name, surname and nationality will be communicated.

2. – Participation in this promotion implies the express permission on the part of the TM Home Owner to have their details form part of the TM Real Estate Group database or any of its agents, accepting the possible receipt of commercial communications by various medias.

3. - In accordance with the provisions of Law 15/99 of Protection of Personal Data (Data Protection Act), the participant may exercise their rights of access, rectification and cancellation by written notice to TM Real Estate Group, Apdo de Correos nº 62, 03181 Torrevieja, (Alicante), Spain or by sending an e-mail to datos@tmgrupoinmobiliario.com.