

Friends & Family Plan

FRIENDS & FAMILY PLAN

The following promotion is aimed exclusively at those clients who have purchased a property from TM Real Estate Group.

The aim of this promotion is **the recommendation of TM Real Estate Group to friends and family of existing TM clients**, achieved via the use of recommendation cheques where both the TM property owner (from this point forward referred to as the “**TM Client**”) and the friend or family member recommended (from this point forward referred to as the “**Potential Client**”) will obtain economic advantages which are detailed below:

Participation Rules:

1. The “**Family & Friends Plan**” is open to all “**TM Clients**” who have registered in the private Customer portal of the TM website (www.tmrealestategroup.com/customers) where they can freely print the recommendation cheques and complete the necessary details.
2. To take part in this promotion it is required to accept these terms and conditions.
3. This promotion is **NOT OPEN** to employees, former employees or agents (including their direct relations) of TM Real Estate Group.
4. This promotion only applies to the purchase of properties, and cannot be used in conjunction with other offers, products or services offered by TM Real Estate Group.

Terms & Conditions:

1. For the promotion to generate the maximum benefits for all parties, it is essential that the “**TM Client**” provides TM Real Estate Group **references or details of new** “**Potential Clients**” (eg. Their friends or family) who ultimately sign title deeds for a TM property. If these references or details provided for the “**Potential Client**” already exist in the database of TM Real Estate Group or any of its agents, the “**Potential Client**” will only receive a **promotional gift** as decided by TM Real Estate Group.
2. The recommendation cheques need to be fully completed with all the details asked for and be **validated by commercial staff** of TM Real Estate Group at any moment **before the signing of the reservation contract** by the “**Potential Client**”.
3. Each recommendation cheque consists of two parts: One which refers to the details of the “**TM Client**” who is providing the new client and the part which refers to the details of the “**Potential Client**” (eg the friend or family member being recommended) interested in buying a TM property. Both parties will receive benefits should the “**Potential Client**” not already exist in the database of TM Real Estate Group or its agents. Should the “**Potential Client**” already feature in this database, then the parties will receive a promotional gift. The TM commercial staff validates the cheque by placing a stamp on the reward which corresponds to the circumstances. The rewards outlined in the cheques are **personalised and cannot be transferred** and are received after the signing of the purchase contract for the property on the part of the friend or family member recommended.

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4. The “TM Client” should keep their part of the cheque as proof of their recommendation and will **receive the rewards indicated by the check within 15 days** following the date of the purchase contract signing by the new “Potential Client”.
5. For their part, the “Potential Client” (friend or relative recommended) should hand the recommendation cheque to the sales rep of TM Real Estate Group **before the signing of the reservation contract and should the sale be finalised the benefit indicated by the cheque will be rewarded**. Under no circumstances will cheques be accepted after the signing of the reservation contract, or reservation of the property.
6. If it is the “TM Client” who is buying a second property, they can also take advantage of this promotion, but in this case will only receive the benefits pertaining to the “Potential Client”. Under no circumstances can both benefits be combined.
7. Only **one cheque** will be accepted for each purchase. This means that should a “Potential Client” present two or more validated cheques, be it from the same or different “TM Clients”, only the one dated first will be accepted. All other cheques will be deemed invalid.
8. This promotion begins on the **1st January 2010** and is automatically renewed on the same date each year, unless otherwise communicated with sufficient pre-warning by TM Real Estate Group via their website or private Client Portal, or by any other means they deem necessary.
9. For 2010 the value of the reward for both “TM Client” and “Potential Client” will be **1.000 Euros**. This amount can be increased or reduced in following years by TM Real Estate Group, with notices posted in the Clients website (www.tmrealestategroup.com/customers).
10. TM Real Estate Group reserves the right to add other benefits to the Friends and Family Plan, such as competitions, special prizes etc, at any time, all communicated to its clients via the Clients website (www.tmrealestategroup.com/customers).
11. The incorrect or fraudulent use of the recommendation cheques on the part of the “TM Client” will be viewed as grounds for the automatic withdrawal of any benefits gained up to this moment.
12. This promotion replaces and cancels all earlier promotions published up to today.

Data Protection:

1. Participation in this promotion, either by the “TM Client” or “Potential Client”, expresses the authorisation for their details to be added to the database of TM Real Estate Group and its agents, accepting the possible reception of commercial communications using various methods.
2. In accordance with law 15/99 of the “Protección de Datos de Carácter Personal (LOPD)” or Data Protection Act, both the “TM Client” and “Potential Client” can exercise their rights to access, rectification or deleting of their details in writing to TM Real Estate Group, Apdo. De Correos Nº 62, 03181 Torrevieja, (Alicante), Spain or by email to datos@tmgrupoinmobiliario.com.